



Whitepaper

JetAdvice Connect

JetAdvice Connect is a fully automated supply solution tailor-made for wholesalers. We have completely automated the order process of printer supplies - from start to finish.

When installed, it will detect the supply levels in every device from every vendor. Orders are automatically placed at the wholesaler before supplies run out.



Completely independent

JetAdvice Connect monitors and orders just-in-time supplies for network devices from all vendors.

All device identification and supply level data is exchanged in a compressed and encrypted way using JetAdvice Data Collector; a simple tool to collect printer fleet data from all vendors.

Your own Private Skin

Our Private Skin program lets you brand JetAdvice Connect as your own. From backend to frontend. Your logo, look & feel, and colors. The Private Skin program can include everything from user interface to email templates.

SKU Management

JetAdvice Connect can be integrated with an API to your own back office system.

The order system is based on your own SKU numbers.

We map and match your internal SKU numbers with the official OEM SKU numbers making sure that the end customers receive the right products.

Staying on top of supply levels

JetAdvice Connect is an automated supply fulfillment solution that provides everyone in the printer supply chain with full control of supply levels and orders.

- Define thresholds for when supplies should be flagged for replacement
- Default threshold setting is 10 %. Supplies can be flagged as low as 5 %
- Thresholds can be unique for specific devices

Keeping track of orders

- Once flagged for replacement, the supply order process starts automatically
- Track and Trace: At any point users can see the current supply status
- The status of a supply order will change continuously in the interface - users can follow the order from start to finish



All information in one place

JetAdvice Connect is easily managed from a specially developed interface. Here, users will get the complete overview with all the data presented in one centralized cloud location - accessible anywhere in the world.

Resellers can:

- Get a complete overview of all their customers
- See supply levels in all devices
- Edit thresholds for supply replacement
- Connect or disconnect devices with one click
- See order history for all customers and devices
- Easily add new customers

End customers can:

- See order history
- See device status
- See supply levels
- Change shipping address
- Install the JetAdvice Connect solution very easily (2-3 minutes)

Supporting languages worldwide

JetAdvice Connect supports the following languages - and more is on the way:

- Czech
- Danish
- Dutch
- English
- Estonian
- Finnish
- French
- German
- Latvian
- Lithuanian
- Norwegian
- Polish
- Swedish

Data

JetAdvice uses HTTP port 80 (HyperText Transfer Protocol) for communication between the JetAdvice Data Collector and the JetAdvice Server.

You can compare this to browsing the web with an Internet browser on a standard PC.

All data is exchanged in a compressed and encrypted way using HTTPS port 443 (HyperText Transfer Protocol Secure).

Requirements

- Access to Internet
- SNMP-enabled network
- Microsoft Windows Communication Foundation (WCF)
- Microsoft .Net 4.6 Framework or higher (if not installed on the server it will require ~600MB)
- SNMP version 1.0 enabled on network and devices
- Community default name: „Public“. It is possible to set the community name for each range.

The JetAdvice Data Collector demands only few resources on the computer it is installed on. It can run on all hardware that meets the .Net 4.6 requirements.